

PART 1: GENERAL GUIDANCE

The following is general guidance that applies to all individuals and businesses during the Phase 1 reopening. During this phase, strict social distancing must be observed. Great care must still be paid to limit the spread of the virus in order to prevent outbreaks because infection rates, while slowing, remain high. This broad guidance is as follows:

GENERAL GUIDANCE: INDIVIDUALS

- **Cloth face coverings must be worn** in accordance with the State of Emergency Order.
- Individuals must regularly **wash their hands** according to Division of Public Health guidance, and must stay home when sick.
- At all times, individuals who are not part of a household should **maximize physical distance from others and remain six (6) feet apart**.
- **All individuals, WHEN IN PUBLIC** (e.g., parks, outdoor recreation areas, shopping areas), **should maximize physical distance from others**. Social settings of more than 10 people, where appropriate distancing may not be practical, must be avoided (e.g. receptions, trade shows).
- The **number of individuals in a particular location will be strictly controlled** in order to make sure that safe social distancing is maintained. Some of these limits are addressed for individual industries in the industry guidance, but where it is not otherwise stated, the upper limit is 30% of fire code occupancy (excluding staff).
- **Interstate travel restrictions** and the **fourteen (14) day self-quarantine requirements** of the State of Emergency Orders remain in place.
- Non-essential travel should be **avoided**.
- **ALL VULNERABLE INDIVIDUALS** should continue to shelter in place. Members of households with vulnerable residents should be aware that by returning to work or other environments where distancing is not practical, they could carry the virus back home. Precautions should be taken to isolate from vulnerable residents.

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GENERAL GUIDANCE: BUSINESSES

- Employers should **close COMMON AREAS** where personnel are likely to congregate and interact, or enforce strict social distancing protocols.
- **Employees and customers have a responsibility to self-quarantine if they have a reason to expect that they may be ill or may have come into contact with COVID-19.** Employees who are symptomatic must not physically return to work until cleared by DPH or their medical provider.
- Employers are encouraged to **continue to have staff work from home whenever possible.** Employees who have been working from home throughout this crisis should continue working from home unless there is a substantive change to business operations in Phase 1 (e.g. a business was closed, but now it's open).
- **All surfaces touched by customers**, including doors, restrooms, and point of sale infrastructure **must be disinfected using an EPA-approved disinfectant** every 15 minutes to 2 hours.
- All employees required to go to work should perform a daily health check as **prescribed by the Delaware Division of Public Health.**
- All employees should **wash hands regularly with soap and water throughout the work day, and in particular after any time they come into contact with a customer.** Hand sanitizer should be used to supplement hand washing throughout the day. Employees must also **social distance from each other while working.** This can be accomplished through spacing or moving workstations, staggering shifts or other means.
- Businesses must make **hand sanitizer or handwashing stations readily available for all employees and customers.**
- Downtime should be given between shifts and after closing for **thorough cleanings of an establishment** at a minimum after each day.
- Employers should **post signs on how to stop the spread of COVID-19, hand hygiene, and properly wear a cloth face covering.**